

## **RECIPIENT RIGHTS RECERTIFICATION**

1. All information in recipient's record is confidential.  
TRUE FALSE
2. The Whistle Blower's Act is designed to protect recipients.  
TRUE FALSE
3. The protection of recipients is your first responsibility.  
TRUE FALSE
4. Incident Reports (IR's) should be clear, complete, concise, and timely.  
TRUE FALSE
5. A right is what a person is entitled to have, to do, or receive from others.  
TRUE FALSE
6. A recipient is only a recipient if they live in a State Facility.  
TRUE FALSE
7. Some forms of abuse or neglect are acceptable.  
TRUE FALSE
8. Only supervisory staff is responsible for reporting abuse and neglect.  
TRUE FALSE
9. Sexual Contact between a recipient and a staff is ok.  
TRUE FALSE
10. Incident Reports are only used to keep the Rights Office informed of bad staff.  
TRUE FALSE

11. A staff person throwing a large object at a recipient and causing a serious injury is abuse. TRUE FALSE
12. The Mental Health Code established the Office of Recipient Rights in the community. TRUE FALSE
13. Changes in the 1996 Mental Health Code included "dignity and respect" for family members. TRUE FALSE
14. Incident Reports (IR's) provide a tool for documenting unusual events. TRUE FALSE
15. The purpose of the Rights Office is "prevention, monitoring, and complaint resolution". TRUE FALSE
16. A recipient is a person with an open case or a person applying for service at CMH. TRUE FALSE
17. The Office of Recipient Rights has jurisdiction over any law. TRUE FALSE
18. Rights are guaranteed by the code but may be limited under certain conditions. TRUE FALSE
19. Anybody can file a rights complaint. TRUE FALSE
20. When a recipient does not have Medicaid they may request a Local Appeal. TRUE FALSE
21. Person Centered Planning involves the consumer and persons of their choice in the process. TRUE FALSE

**22. Recipient, consumers, customers have additional rights beyond making a rights complaint. TRUE FALSE**

**23. A recipient with Medicaid can request a Fair Hearing.  
TRUE FALSE**

**24. A consumer may request a second opinion if denied hospitalization.  
TRUE FALSE**

**25. If you have questions you can call Due Process, Customer Services, or Recipient Rights. TRUE FALSE**

**I agree to adhere to the Michigan Mental Health Code and the Due Process Regulations. Violations may be subject to disciplinary action.**

**YES NO**